



ENGINEERED WOOD FLOORING CARE + MAINTENANCE GUIDE

Given the proper attention to care and maintenance needs as specified in this guide, Bering's Engineered Wood Flooring will bring years of beauty and substantial value to interiors.

COMPLETE CARE & MAINTENANCE ROUTINE

- Post Construction Care
- Preventative Care
- Routine Maintenance
- Spot and Spill Removal

Post Construction Care

- Use a microfiber mop pad to dry mop or a suitable floor vacuum to completely clear all dust from surfaces.
- Apply a neutral pH cleaner directly onto the floor in a reasonable working area as spray mist will dry quickly. Next, use a microfiber damp mop pad to mop the floor with cleaner. Be sure to switch the pad frequently with a new micro fiber wet mop pad as it becomes dirty. Continue working across the floor in sections.
- Be sure to always rinse the floor by misting water onto a flat microfiber mop pad designed for wet mop applications and avoid dripping any water.

Note: In instances where dry wall or construction dust has been mopped with water only, a film may be apparent after drying and should be removed by following the process below.

REMOVAL OF POST-CONSTRUCTION FILMS & RESIDUES FROM ENGINEERED WOOD FLOORS

1. Use a dry mop to clear any remnants of construction dust or exterior soil that may have been tracked in. Use a microfiber dry mop pad and replace frequently when the pad becomes dirty.
2. Apply a PH-neutral cleaner to the floors in a reasonable working area as spray will dry quickly. Work in sections until the entire flooring space is clear. On embossed or textured floors, use a cylindrical brush scrubber with red brushes after a pH-neutral cleaner is applied to remove the residue film.
3. Be sure to always rinse the floor by misting water onto a flat microfiber mop pad designed for wet mopping and avoid dripping any water. Consistently replace mop pads with clean pads as they become dirty.

If necessary, continue to repeat steps #2 and #3 until the desired result is achieved.

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Preventative Care:

- Ensure that floors are adequately protected from direct sunlight exposure that can result in wood staining or new variations in color.

Keep in mind, damage related to UV exposure is not covered under warranty. The recommended humidity levels should be maintained between 35% R.H.- 55% R.H. *(continued on pg 2)*



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- Always protect floors when moving heavy objects to avoid creating permanent scratches and abrasions.

Cardboard, ram board or comparable products are all suitable protective barriers.

- Use proper wide floor protectors as needed under tables, chairs, and any other heavy home furnishing to prevent

irreversible damage. Generally, the heavier the object, the wider the floor protector should be.

- Walk-off mats should be placed at all entrances to trap exterior soil and moisture to prevent it from being tracked inside. Using the proper mats will also help prevent scratches and other surface damage to the floor. Always ensure suitable indoor mats are used, especially when mats are placed directly on top of engineered wood floors,

Some mats may trap moisture underneath and can lead to potential discoloration. Mats that have a latex and/or rubber-based backing should be avoided.

- It is advisable to place area rugs in all high traffic and pivot areas. Avoid walking on flooring while wearing shoes with spiked or damaged heels.

Ensure that all household pets' paws and nails are kept clean and trimmed.

ROUTINE MAINTENANCE

- It is important to remove dirt and dust daily to keep debris build-up from scuffing the floor's surface. Regular sweeping, dust mopping, and vacuuming are all suggested cleaning methods to eliminate soil particles that can create scratches and wearing of the surface. Vacuums with rotating beater bars should never be used on hard surfaces.

Any neutral PH floor cleaner is sufficient for spot treating basic cleaning needs.

- A regular cleaning routine is essential to preserve the floor's appearance. Ensure that floors are pre-vacuumed or dust

mopped prior to any cleaning. Use of a suitable hardwood floor cleaning agents (neutral pH cleaners) are suggested.

- Never use abrasive cleaners or cleaning agents that create dull residues on the surface of the floors. Do not wet mop the floor with water or permit excess cleaner to stay on the floor's surface as this could lead to permanent damage of the wood.

- The use of steam cleaners is not advisable.

- Use a flat microfiber damp mop pad with a neutral pH

Cleaner applied to mop the floors. Using a mop and bucket method is not suggested.

- Use of air movers or fans is acceptable to accelerate drying time. *(continued on pg 3)*



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FLOORS & COVERINGS

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• Never use oil-based soaps, liquids or paste wax products, or cleaners that contain citrus oils, Tung oils, silicon, or ammonia. 2-in-1 cleaners or those with polish additives should also be avoided. Problems that arise from type products can alter the floor in ways that would not be covered under warranty.

SPOT AND SPILL REMOVAL

- Always address wet spills in a timely manner by blotting up moisture with white paper or cloth towels.
- Water spots left after drying should be removed using a PH neutral cleaner and lightly agitate using a clean towel or cloth. Always blot dry.
- Never use detergents or abrasive cleaners as these products can produce a dull residue and Cloudy appearance.
- Rubbing alcohol (isopropyl alcohol) should be applied with a clean white cloth to remove any stubborn spots using a solvent type cleaner if hardwood cleaning agents fail to remove them. Be advised that in some cases, stains may be permanent.

Please contact a Bering Customer Service directly for additional questions that pertain to the care and maintenance needs of your engineered wood flooring.

Bering Customer Service

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